

## POLICIES:

- Check in from 12:00 until 23:00
- Check out before 11:30
- Identification document is required upon arrival.
- Upon prior termination of stay, the amount paid is not refundable.
- Quiet hours from 22:00. until 07:30
- Breakfast is served from 7:30. until 10:00.
- Free parking (reservation not required).
- WiFi is available in all areas and is free of charge.
- Smoking is forbidden in the rooms and in the common areas of the house.
- Smoking is allowed only in designated smoking areas.
- Parties and noisy events are not allowed.
- Pets are not allowed .
- It is forbidden to use electrical and gas appliances in the rooms.
- It is forbidden to provide the keycard from your room to third parties.
- It is forbidden to move and remove furniture from the rooms.
- It is forbidden to violate common standards of behavior, aggressive behavior and actions that threaten the health of others guests.
- Please dont leave your valuables things and important documents in the room..
- For things left unattended responsibility bears the guest.
- We ask you to keep the property of the hotel and to observe the fire safety regulations.
- Before leaving your room, please close the windows, the water taps, turn off the lights and electrical appliances.
- On the territory of the house there is a video surveillance system (with the exception of toilets, rooms and some areas in the common zones). By using the services of Guest House "Alina", you agree with the video surveillance and general conditions.
- Guests who do not respect the general policy and do not respect the hotel policy may be forced to leave the complex without refund of the prepaid amounts.

## GENERAL

- These rules are developed on the basis of the Bulgarian Legislation Law.
  - Guest House "ALINA" guarantees to its guests confidentiality.
- The house administration may discontinue the provision of services to those guests who violate the rules and do not respect the hotel policy.